

Gladstone Region Program Database

A shared resource for better informed, quality referrals.

Test Phase Commenced

Through local collaboration our Gladstone Region service sector have developed the Gladstone Region Program Database, to improve access to social services for local families and children.

Objective

Easier access to local program information for practitioners, to enable clients to connect to appropriate services for the right support at the right time.

The need for improved access to program referral information has been consistently identified as a priority across local social, health and education sectors over the last three years. This improvement aims to enable practitioners in their roles, enhance job satisfaction, and better support our families and children, while reducing client disengagement as a result of disjointed referrals and long wait times for supports.



Centralised: centralised access to program information including eligibility criteria, referral pathway, capacity, and the best point of contact.



Collaborative: designed by sector for sector, and informed by practitioner experience of streamlined referral pathways to enable effective and efficient referrals.



Complementary: designed to complement existing Community Services directories, avoid duplication, and pave the way to longer-term optimisation of local efforts in enabling effective referrals.



*our vision is opportunity,
equity & quality of life for
everyone in our community*

Program Database Inclusions

The Program Database includes wellbeing services identified by social service sector organisations included on the [Gladstone Region Social Services Sector Map](#).

The Program Database intentionally does not duplicate information already accessible by community, including directories of organisation overviews and contact details, and calendars of events, activities, workshops and expos.

How to Participate?

- 1 Email GRT to access the database link and associated resources at:
programdatabase@gladstoneregiontogether.org.au
- 2 Familiarise yourself with the Program Database User Guide to support your experience and navigation of the database.
- 3 Provide updated program information when changes occur and add new program information.
- 4 Provide feedback on your experience as a user, including functionality, accuracy and usefulness, to inform the database test phase and improvements.

By using and contributing to the Program Database, you're creating a stronger, more connected service system that benefits the Gladstone Region community we all serve.

For further information contact GRT:

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